Installing Bill Connect

1. Login to the Merchant portal → Marketplace Apps → Bill Connect.
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2. Click “Sign Up”.

3. Fill out the custom fields on the Onboarding page and click Submit.

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4. Click on the "Go to Biller Genie" button.
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5. Set a Password for Biller Genie and click the RESET button.
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6. Then, click the 'CLICK HERE TO LOGIN' button.

7. Click Continue.

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8. Click on 'Connect My Accounting Software' button.
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9. Choose your accounting software and your set up will be complete!

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Frequently Asked Questions

What payment methods are supported with Bill Connect? Merchants can accept both credit card and ACH payments via Bill Connect. The integration also supports bulk payments and recurring payments, providing flexibility and efficiency in managing invoices.

How does Bill Connect integrate with accounting software? Bill Connect integrates directly with QuickBooks Desktop, QuickBooks Online, and Xero. It allows for automated invoicing, payment processing, and reconciliation, ensuring seamless workflows without requiring new software to learn.

Can merchants use their own branding with Bill Connect? Yes, Bill Connect supports white-labeled invoicing. Merchants can create professional, branded invoices directly from their accounting software and customize email templates for sending automated invoices to their customers.

Can merchants or partners re-enable Bill Connect after deactivation? Yes, merchants can re-enable their Bill Connect accounts after deactivation. If their account still exists in Biller Genie, it will simply reconnect. If not, merchants can go through the standard re-enrollment process.

How does the Bill Connect extension handle data security? Bill Connect utilizes NMI’s Customer Vault to securely tokenize and store payment information, ensuring that all transactions are PCI compliant and secure.

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