Service Specific Info

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Phone Service

Phone Service

Can I keep my number?

Yes! You can keep your number.

Customers wanting to keep their number will need to fill out a LOA (Letter Of Authorization) form.

Link: https://dctechit.com/forms

*Note: Toll Free & SMS numbers need to be submitted separately from local numbers.

*Note: Please make arrangements with DC Tech to make sure your equipment is setup/compatible before transferring over your number.

Coverage Areas

What areas do we service?

Service	Locations Serviced
Internet	Services available only in the U.S. with cellular coverage. Coverage determined via 2-week trial. Customer responsible for travel/shipping fees.
Failover Internet	Services available only in the U.S. with cellular coverage. Coverage determined via 2-week trial. Customer responsible for travel/shipping fees.
Website Building & Hosting	Services available only in the U.S.
VPN	Services available only in the U.S.
Anti-virus	Services available only in the U.S.
Device Cleanup	Services available only in the U.S.
Notary	Services available only in Virginia.
Scheduling Service	Services available only in the U.S.
Alarm Systems	Services available only in Virginia.
Camera Systems	Services available only in Virginia.
PERS (Medical Alert)	Services available only in the U.S. with cellular coverage. Coverage determined via 2-week trial. Customer responsible for travel/shipping fees.
Domain, Hosting & Server Services	Services available only in the U.S. We cannot provide services to strip clubs, adult entertainment, or similar businesses."
Email Services	Services available only in the U.S.
Worldwide Push-to-Talk Radios	Services available only in the U.S. with cellular coverage. Radio can be used outside the U.S., but the customer or company must reside within the U.S.
Payment Services	"Services available only in the U.S. Subject to underwriting approval based on the nature of your business. We cannot provide services to strip clubs, adult entertainment, or similar businesses."
Business VoIP Phones	Services available only in the U.S. – internet required.

Service	Locations Serviced
Business SIP Trunks	Services available only in the U.S. – internet required.
Fax Services (Email or T38)	Services available only in the U.S. – internet required.
Home Phones	Services available only in the U.S. with cellular coverage. Coverage determined via 2-week trial. Customer responsible for travel/shipping fees.
Cellular Phones	Services available only in the U.S. with cellular coverage. Coverage determined via 2-week trial. Customer responsible for travel/shipping fees.